

New  
Specification



Rewarding Learning

ADVANCED

General Certificate of Education

2018

Centre Number

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Candidate Number

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## Health and Social Care

Assessment Unit A2 3

*assessing*

Providing Services

**MV18**

**[AHC31]**

**MONDAY 11 JUNE, MORNING**

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### **Time**

2 hours, plus your additional time allowance.

### **Instructions to Candidates**

Write your Centre Number and Candidate Number in the spaces provided at the top of this page.

Write your answers in the spaces provided in this question paper.

Answer **all three** questions.

### **Information for Candidates**

The total mark for this paper is 120.

Quality of written communication will be assessed in questions **1(d)**, **2(c)**, **2(d)** and **3(d)**.

Figures in brackets printed at the end of each question indicate the marks awarded to each question or part question.

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# Task

Carry out an investigation of service provision in relation to **older people**. Your investigation should address the following:

- Explanations for the increased life expectancy of older people
- Funding health and social care provision for older service users
- An evaluation of informal care for older people
- A detailed understanding of the advantages and disadvantages of care by private providers for older service users
- The strengths and weaknesses of community care for older people
- The needs of older people and how these might be met in residential care
- Accessing services for older service users and overcoming barriers
- An understanding of the roles of practitioners involved in providing care and support for older service users
- A detailed understanding of the role of the social worker in supporting informal carers
- The role of the informal carer in providing care and support for older people
- How codes of practice guide health and social care workers





(c) Using **one** example of each type of need, describe how staff in a private nursing home could meet the needs of older service users.

A physical need [3 marks]

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An intellectual need [3 marks]

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An emotional need [3 marks]

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A social need [3 marks]

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**3** Accessing available care and support can be a challenging experience for older service users and assistance from others may be required in order to access the services needed. A wide range of professionals is involved in both organising and providing care for older service users in a variety of settings and it is very important that all staff adhere to codes of practice or conduct in carrying out their duties to ensure that quality care is provided.

**(a)** Explain **three** ways older service users gain access to the services they require. [2 marks for each]

1. \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

2. \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

3. \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

**(b)** Explain **one** way the following barriers to accessing services might be overcome for older service users.  
[2 marks for each]

Geographical location

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Physical barriers

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(c) Explain **two** different ways each of the following practitioners might support older service users living in their own homes.

The occupational therapist (OT) [2 marks for each]

1. \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

2. \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

The district nurse [2 marks for each]

1. \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

2. \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_





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**THIS IS THE END OF THE QUESTION PAPER**

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Question Number	Marks
1	
2	
3	
<b>Total Marks</b>	

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